

The Bordentown Sewerage Authority

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www.bordentownsa.org

MEMORANDUM

TO: The Bordentown Sewerage Authority Customers
FROM: The Bordentown Sewerage Authority Billing Office
DATE: August 14, 2018
RE: Caller ID and Spoofing

It has been brought to our attention that the Bordentown Sewerage Authority phone numbers are being used by telemarketers to disguise their identity and make it appear as if the call is originating from the Authority. This process is known as "Spoofing" and more information can be found from the Federal Communications Commission (FCC).

www.fcc.gov

It is not always obvious an incoming call is spoofed. Be careful about responding to any request for personal identifying information.

The Authority typically does not reach out to customers by telephone unless responding to an earlier inquiry from the customer. Authority staff will always leave a voicemail identifying the employee's name and return phone number.

If you have any questions regarding the above information please contact the office during regular business hours (M-F 8:00-4:30) by phone (609) 291-9105.